

Tony R. Mastracci

EDUCATION AND TRAINING

OHIO STATE UNIVERSITY

Master of Public Administration, Glenn School of Public Affairs

Bachelor of Science in Business Administration, Fisher College of Business, Major: Finance

UNIVERSITY OF CHICAGO

Chicago Management Institute, Booth School of Business

BANK OF AMERICA NEIGHBORHOOD BUILDER LEADERSHIP PROGRAM

PROFESSIONAL EXPERIENCE

Organizational and Program Administration Experience

THE COMMUNITY FOUNDATION OF UTAH – Salt Lake City, UT – 9/15 to 9/17

Chief Operating Officer

- Managed the Community Foundation's programs including:
 - Social Investors Forum - A pitch event for innovative ideas for solving social problems through sustainable models of investment in causes and communities.
 - Invest in Success – A leadership program for executive directors of non-profit organizations in rural Utah
- Directed the Foundation's work in the Salt Lake County Pay for Success project, a partnership between the Road Home, First Step House, University of Utah, Sorenson Impact, Salt Lake County and private investors
- Directed the Foundation's annual budgeting, administration and grant compliance

MERCY HOUSING LAKEFRONT – Chicago, IL, 3/03 to 9/14

Regional Vice President of Operations (10/05 to 9/14)

- Guided strategy and mission across Mercy's divisions and departments and overseeing Resident Services, Operations, and Finance
- Collaborated with the MHL Senior Leadership Team, managing and facilitating strategic initiatives and other projects to be implemented across departments
- Leading Resident Services' activities, creating engagement and empowerment opportunities for the residents living in Mercy's supportive housing community
- Led MHL's local implementation of Mercy's national strategy of healthcare and housing linkages, by representing Mercy on Together4Health a partnership of community housing, health and social services organizations across Chicago
- Managing Member of 180° Properties, a social enterprise partnership between Mercy Housing Lakefront and The Cara Program, a nonprofit employment and training provider
- Developed a new charter for the Chicago Continuum of Care, as a member of its Governance and Structure Committee, leading it through the drafting and community comment process to implementation
- Developed the organization's \$7 million corporate budget (Total Assets of \$32 million), managed cash flow and lines of credit, and provided and presented monthly financial analysis, operational and portfolio dashboards and forecasting to MHL's Board of Directors and Finance Committee

- Managed decision making and workflow of services through administrative and organizational policies
- Supervised financial compliance with government contracts and portfolio compliance with syndicators, investors, and partners

Compliance and Evaluation Director (3/03 to 10/05)

- Informed organizational management through the development and evaluation of organizational goals, key performance indicators and grant outcomes
- Developed evaluation projects for MHL including an evaluation of resident stability with exit from housing factors and an analysis of its Alcohol and Drug-Free policy
- Developed the operational dashboard that defined key performance indicators and results and conducted annual customer satisfaction surveys to collect feedback and evaluate results
- Directed Lakefront's government contract allocation process that tied the allocation of support services salaries across government contracts and service delivery workplans

ECOLOGY INDICATORS – Austin, TX and Chicago, IL, 6/01 to 3/03

Founder and Sole Proprietor

- Provided performance management consulting for non-profit and public sector organizations
- Directed and facilitated strategic business-planning retreats, developed and wrote organizational assessments and analyzed organizational budgets and performance measures for the District of Columbia, the City of Seattle, Washington, and Maricopa County, Arizona

CITY OF AUSTIN BUDGET OFFICE – Austin, TX, 8/97 to 6/01

Corporate Budget Manager (2/99 to 6/01)

- Developed and published the City's Resource Guide for Business Planning
- Trained over 200 City employees on Managing for Results and the business planning process
- Facilitated the development and review for department business plans
- Developed and published the City of Austin Community Scorecard
- Supervised professional staff overseeing the development of the annual City budget, adherence with corporate financial policies and monthly financial and performance evaluation and monitoring
- Served on the Budget Office Management Team to review City-wide performance, creating annual work plans, defining departmental initiatives and goals, and interviewing job applicants

Budget Analyst (8/97 to 1/99)

- Performed extensive analysis of City of Austin departmental budgets and policies through the application of program budgeting; emphasizing performance measurement as a tool to evaluate program service delivery and outputs
- Forecasted departmental revenues and expenditures and provided technical assistance, maintenance, and monitoring of Operating budgets and Capital Improvement Projects

OHIO LEGISLATIVE BUDGET OFFICE – Columbus, OH, 3/94 to 7/97

Policy Analyst

- Performed complex analysis of environmental, natural resource and agricultural policy and legislation of the state and its political subdivisions and assessed the costs and programmatic impacts of legislation on the Operating and Capital Improvement Project budgets of the Ohio Environmental Protection Agency, Department of Agriculture and the Public Utilities Commission of Ohio.
- Staffed and briefed Environmental and Natural Resources Committee members and provided policy and fiscal analysis of legislation
- Researched and wrote articles for various Budget Office publications regarding timely environmental issues of interest to the Legislature.

Teaching Experience

UNIVERSITY OF UTAH – Salt Lake City, UT – 8/15 to present

Associate Instructor – Department of Political Science

Coordinated classroom projects with students and nonprofit organizations as a requirement of the courses' Community Engaged Learning designation, developing and strengthening relationships between the university and the community, assessing the impact of the work and creating reciprocal benefits for the students, university and the community

- PADMN 6550 – Nonprofit and Nongovernmental Organizations
- PADMN 6595 – Nonprofit Strategies and Outcomes
- PADMN 6850 – Program Evaluation (Executive MPA)
- PUBPL 6950 – Capstone
- POLS 3030 – State and Local Government
- POLS 3827 – Student Laboratory for Social Change
- POLS 5540 – Nonprofit Advocacy
- POLS 5570 – Nonprofit Management

UNIVERSITY OF BIRMINGHAM (INLOGOV) – Birmingham, UK – 8/15 to 6/18

Associate - Institute for Local Government Studies (INLOGOV) University of Birmingham:

- "Delivering Services and Outcomes" module for its Master of Public Administration Distance Learning Program (online)

NORTHWESTERN UNIVERSITY – Evanston, IL, 9/08 to 12/14

Adjunct Lecturer – Business Institutions Program, Weinberg School of Arts and Sciences

- BIP 395 - The Evolving Social Sector: Lessons in Non-Profit Management

Coordinated student consulting projects with local nonprofit organizations in Evanston, IL developing strong relationships between the university and community

BOARD MEMBERSHIPS

- Salt Lake City Community Development and Capital Improvement Project Board – 9/18 to present
- University Neighborhood Partners, Startup Incubator Steering Committee – University of Utah, 8/15 to present
- MPA PAC Committee – University of Utah, 8/15 to present
- PA Advisory Committee – University of Illinois at Chicago, 2/14 to 12/14
- Together4Health, LLC – Chicago, IL, 01/13 to 9/14
- 180° Properties – Chicago, IL, 10/11 to 9/14
- Chicago Continuum of Care – Chicago, IL, 05/03 to 9/14
- Central Texas Sustainable Indicators Project - Austin, TX, 9/01 to 6/02